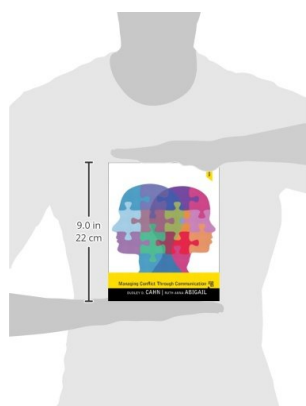


# [PDF] Managing Conflict Through Communication (5th Edition)

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Title: Managing Conflict through Com  
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**Description:**

*Comprehensive and accessible coverage of the study of conflict*

Managing Conflict Through Communication helps students approach conflict constructively and learn more positive conflict management and resolution skills.

Narratives and case studies make the material accessible and engaging to a diverse student audience. Discussion questions and exercises throughout the text provide a basis for classroom discussion and practical applications of concepts.

This text is available in a variety of formats - print and digital. Check your favorite digital provider for your eText, including CourseSmart, Kindle, Nook, and more.

#### Learning Goals

Upon completing this book, readers will be able to:

- ***Exercise positive conflict management and resolution skills***
  - ***Understand why communication is essential to interpersonal relationships***
  - ***Question the thoughts, feelings, and behaviors about conflict they have experienced in the past***
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